



Communication training

Learn how to:

- Get your message across
- use the right words when communicating
- deal with different kinds of customers
- help your customers better
- deal with angry customers
- how to resolve conflict

All courses are given during a period over three days in the evening.

The courses will take place on:

1. November 21, 22 and 23
2. November 28, 29 and 30
3. December 5, 6 and 7
4. December 12, 13 and 14

Minimum number of participants: 6.

Maximum number of participants: 10.

Cost per participant: Avg. 800,00

Subscribe before October 15th and get a 10% discount!

Cost of the training has to be paid in full before the training commences.

Subscription form

Name company: _____

Name contact person: _____

E-mail contact person: _____

Fax number: _____

Phone number: _____

Names participants:

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

7. _____

8. _____

9. _____

10. _____